



Privacy Statement

The Ostomy Association of Melbourne Inc. is committed to respecting the privacy of your personal information.

We are bound by the National Privacy Principles that establish the benchmark for how personal information is to be collected and stored. The Ostomy Association of Melbourne Inc. has adopted these principles as part of our standard operating procedures.

As a result we will ensure that all personal information collected is handled in a uniform manner and that the highest regard is taken for maintaining its security at all times. The information will be used by the Ostomy Association of Melbourne Inc. for administering your membership of the Association and the Stoma Appliance Scheme, supplying the products you order, providing you with information about Stoma products and support services and providing you with information about how you may access these products and support services.

The Ostomy Association of Melbourne Inc. may from time to time, disclose your personal information to Commonwealth departments and agencies in the course of normal operations. This will be done in accordance with the provisions of the Federal Privacy Act for the purpose of access to the Stoma Appliance Scheme and otherwise as required by law. Commonwealth departments and agencies are also subject to Information Privacy Principles that are designed to safeguard your personal information.

The ordering or collection of your equipment by health professionals, carers, relatives or friends will be considered implied consent for The Ostomy Association of Melbourne Inc. to disclose the information necessary to enable the correct product to be supplied and queries resolved.

If you are concerned that we may have handled your personal information inappropriately please refer the matter to the President of the Ostomy Association of Melbourne Inc. Committee.